Genesee County Office for the Aging Medicare Counseling Options

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2026 Medicare Advantage, Medigap & Part D Charts	Created specifically for Genesee County Medicare beneficiaries, includes 2026 updates, and all plans available for Genesee County residents (Medicare Advantage, Medigap Supplemental, and Part D). Available by attending a presentation, picking one up from the Office for the Aging reception area, or requesting one to be mailed or emailed to you. They will be available beginning October 15 th .
Upcoming Assistance Days	 Wednesday, October 8th – MEDICARE 101, for those becoming new to Medicare – at Office for the Aging, 2 Bank Street, Batavia – 5pm – Call to reserve your place 585-343-1611 Thursday, October 9th – 400 Towers Presentation – 2:30pm (for residents ONLY) Tuesday, October 14th – How to navigate Medicare.gov to assist yourself during open enrollment – 10am, at Office for the Aging, 2 Bank Street, Batavia – Call to reserve your place 585-343-1611 Tuesday, October 14th – Washington Towers Presentation – 2:30pm (for residents only) Friday, October 17th – Gillam Grant WALK-IN ASSISTANCE DAY – 10am-2pm – 6966 W Bergen Road, Bergen. First come, first served. Bring list of prescriptions! Thursday, November 6th – MEDICARE 101, for those becoming new to Medicare – at Office for the Aging, 2 Bank Street, Batavia – 5pm – Call to reserve your place 585-343-1611 Wednesday November 12th – The GOOSE WALK-IN ASSISTANCE DAY – 10am-2pm – 33 S Main St., Oakfield. First come, first served. Bring list of prescriptions!
2026 Medicare Health Insurance Fairs	Tuesday, October 28 th – 10am-2pm Batavia First United Methodist Church 8221 Lewiston Road, Batavia Monday, November 17 th – 10am-2pm Batavia Downs - Genesee Room (take escalator upstairs, to the left) 8315 Park Road, Batavia Insurance company representatives will be available to discuss insurance plans and provide enrollment assistance at this time. Independent Health will NOT be in attendance.
NYS Office for the Aging (NYSOFA) Additional Counselors	If you leave us a message for an appointment: Due to the volume of calls we receive during open enrollment, you may be receiving over the phone counseling by another Medicare counselor in NYS. You may expect a call from them within 3-5 business days, and the person who is calling should indicate that they <u>are calling on behalf of Genesee County when they introduce themselves.</u> (You may get an initial call from NYSOFA to help triage your situation and refer you to the proper certified NYS counselor.) *Note* You may wish to keep a list of your prescriptions nearby as, when you receive a call back, they will need to enter them in to the system to assist you in finding the plan that covers your prescriptions at the best price.
585-343-1611	Genesee County Office for the Aging Health Information, Counseling, and Assistance Program (HIICAP) 2 Bank Street Batavia, NY 14020 ofa.dept@geneseeny.gov