

# ICS 100

A Quick Guide of What  
you Need to Know

2 Of 2 required  
MRC Trainings



**GO HEALTH MRC**

Genesee and Orleans County Health Departments (GO Health)  
Medical Reserve Corps (MRC)

## *The Incident Command System (ICS)*

The ICS is a standardized way to manage incidents that:

- Is part of the broader National Incident Management System (NIMS)
- Works for any type of incident regardless of size, cause, or complexity
- Can be used either for emergencies or planned events
- Helps different agencies and jurisdictions work together
- Sets up common processes for planning and resource management
- Allows for integration of resources (facilities, equipment, personnel) in one system
- Involves everyone in emergency response, including volunteers

Why is understanding ICS important?

**Having a better understanding of the ICS structure and process helps different agencies work together in unprecedented ways at times of emergency. It also:**

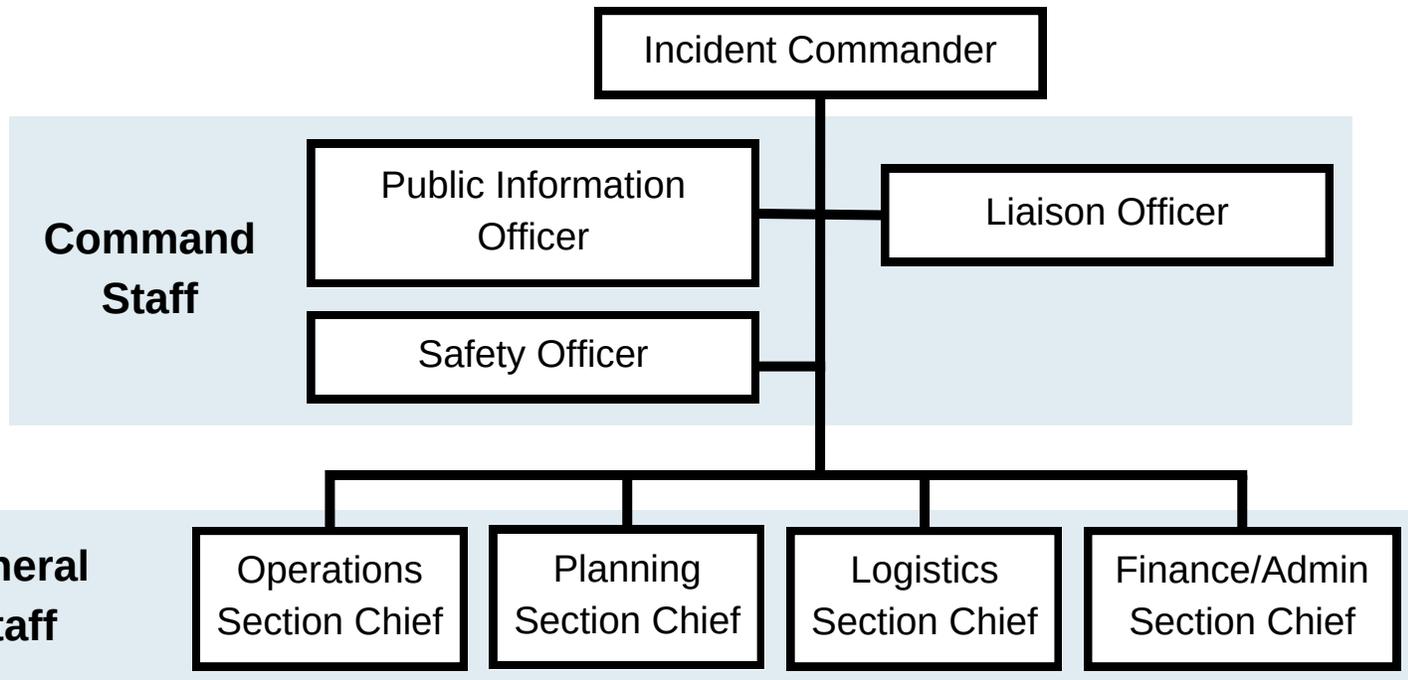
- Helps agencies cooperate during emergencies
- Promotes teamwork and collaboration
- Clarifies the chain of command and responsibilities
- Improves accountability
- Offers a structured planning process with common terms
- Uses a common, flexible, predesigned management structure
- Allows diverse groups to work together effectively and safely under pressure

How to complete ICS Training for MRC:

1. Take the FEMA Course online here: <https://bit.ly/39GRvHW> 
2. To complete the final exam, you will need to log-in or create a free FEMA account.
3. Complete the final exam and email the completed certificate to [GOHealthMRC@orleanscountyny.gov](mailto:GOHealthMRC@orleanscountyny.gov)



# Incident Command System Structure



## ICS Positions and Sections:

**Incident Commander:** Has overall responsibility for the incident, sets priorities, and determines incident objectives and strategies. Also determines the ICS organization needed to manage the incident.

**Public Information Officer:** Communicates information to the public.

**Safety Officer:** Ensures safety of community members, volunteers, and responders.

**Liaison Officer:** Acts as the point of contact for agency representatives, maintains a list of assisting and cooperating agencies and representatives, and assists in setting up and coordinating interagency contacts.

**Operations Section Chief:** Develops tactical organization and directs resources for incident response.

**Planning Section Chief:** Develops Incident Action Plan to accomplish the objectives.

**Logistics Section Chief:** Provides resources and services needed to support the incident.

**Finance/Admin Section Chief:** Monitors incident-related costs and provides overall fiscal guidance.

For any questions, email: [GOHealthMRC@orleanscountyny.gov](mailto:GOHealthMRC@orleanscountyny.gov)

Visit: <https://bit.ly/GOPrepared>